SyncTimes

About SyncTimes

Locate

SyncTimes real-time locating (RTLS) makes it easy to quickly locate staff and equipment throughout your health center. Staff wear a small beacon on their ID badge, and their location is updated in real-time. Locating happens passively and automatically, allowing teams to focus on their work.

Illuminate

SyncTimes allows you to see how patients spend their time in the exam room, how heavily utilized your resources are, and much more. Most EHRs give a cycle time, but leave leadership wondering how that time is spent. SyncTimes lets you see how patients spend their time and where the roadblocks are to improved flow. Then, it allows you to benchmark and improve in custom key performance indicators.

Communicate

The SyncTimes Clinical Workflow Communication System saves time and simplifies work for providers and care teams through easy visual communication. Tablets in the exam room allow providers and care teams to communicate next steps without leaving the room.

Results

36 Room
Urban Health Center, IL

14%
increase in patients/ provider hour

9%
increase in time with provider

24%
decrease in patient alone time

106%
increase in time with support staff

"SyncTimes has made staff and provider lives easier! Prior to using SyncTimes, we struggled with finding staff. Not only is it easier for us to locate staff, but we can now see how long patients are waiting. Our new goal is to reduce that amount of time below 10 minutes without seeing or speaking with someone. This is helping tremendously with our patient satisfaction!" – **Clinic Manager**

100 Room
Tribal Health Center, AK

28% reduction in patient alone time

24% increase in productivity (visits/provider hour)

3-minute increase in average patient time with support staff & provider

"I recommend SyncTimes. Their technology and support that will show you how far behind your practice was and how to get ahead. Great concept, product, and team!" - **Physician**